



# The Enthink RPA Solution

Save time and money while increasing productivity and decreasing human error. With a Robotic Process Automation (RPA) solution virtual workers (robots) complete business processes and tasks just as a person would in less time, with less errors and less cost.

**entthink**



# ROBOTIC PROCESS AUTOMATION (RPA)

*You have better things to do than repeatedly performing manual tasks. RPA allows you to **concentrate on tasks that require intelligence and creativity** and thus add more value to employer and clients.*

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RPA is a catalyst for business process transformation and innovation as it helps companies simplify work, collect valuable data and drive continuous improvement. Sometimes called a software robot, RPA technology mimics a human worker, logging into applications, entering data, calculating and completing tasks, and logging out.

RPA works on the presentation layer and thus can easily automate business processes quickly and cost effectively without the need to create, replace or further develop expensive platforms, architecture, processes and devices. It sits on top of an organization's IT infrastructure, enabling a company to implement the technology quickly and efficiently.

This technology is quickly becoming a game changing initiative. It offers large savings on Full Time Equivalent (FTE) costs. Savings are estimated to be between 3-10 times the cost of RPA implementation.

In order to deliver the best RPA solution, Enthink has partnered with Kryon Systems. Kryon's innovative AI-powered platform is enabling companies to embrace digital transformation using technology to redefine core parts of business infrastructure for more efficient business operations and work environments.

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## APPLICATIONS / INDUSTRIES

- **Customer service:** RPA can help companies offer better customer service by automating contact center tasks, including verifying e-signatures, uploading scanned documents and verifying information for automatic approvals or rejections.
- **Accounting:** Organizations can use RPA for general accounting, operational accounting, transactional reporting and budgeting.
- **Financial services:** Companies in the financial services industry can use RPA for foreign exchange payments, automating account openings and closings, managing audit requests and processing insurance claims.
- **Healthcare:** Medical organizations can use RPA for handling patient records, claims, customer support, account management, billing, reporting and analytics.
- **Human resources:** RPA can automate HR tasks, including onboarding and offboarding, updating employee information and timesheet submission processes.
- **Supply chain management:** RPA can be used for procurement, automating order processing and payments, monitoring inventory levels and tracking shipments.



# MAKING REPEATABILITY EASY

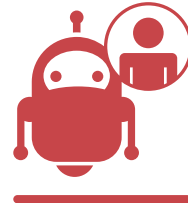
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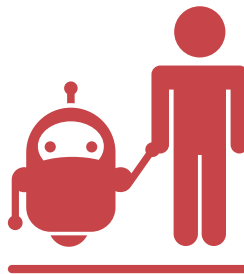
## UNATTENDED AUTOMATION

Software robots execute business processes on a virtual machine or in a back-office server. The robots are triggered automatically, work 24/7 without interruption and do not require human intervention. Unattended robots execute processes on applications even if the application is not running, and they respond to changes in processes immediately.



## ATTENDED AUTOMATION

Attended robots assist users in completing businesses processes more efficiently and accurately. When robots automate a process, employees enjoy increased productivity and process accuracy while focusing on human interaction and other business critical tasks.



## HYBRID AUTOMATION

A complete solution for business process automation requires collaboration between humans and robots. Bringing together unattended and attended automation into a single solution enables interaction between your human and virtual workforces. The result is an end-to-end solution that maximizes process efficiency as well as increasing employee and customer satisfaction.



# EVOLVE AND GROW

*The stages of creating and growing a Robotic Process Automation solution **drives business agility and successful workforce transformation.***

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## STAGES OF RPA



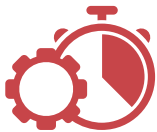
### STRATEGY & PLANNING

Picking the right RPA option involves taking a few processes suitable for RPA and automating them in a development environment. Enthink works with you to review RPA business strategies and process requirements to determine the right business option for your company.



### AUTOMATION DEVELOPMENT

When your RPA team is up and running, it's time to decide which processes to automate and begin building the automation scenarios and/or cases. Enthink's proven methods of development enable you to build the RPA solution which meets your business needs.



### PRODUCTION

Your software robots are now available to execute processes in a working (production) environment. Your RPA team should monitor the robots and handle any exceptions/errors. Enthink's turn-key option allows for management and maintenance of your RPA solution to ensure optimum business value.



### SCALABILITY

You are now ready to extend RPA to additional processes to support other units throughout your organization. Scaling automation processes should be quick and simple. Enthink continues to monitor and evaluate the RPA process which allows the solution to grow as your RPA needs expand.



# IMPORTANT THOUGHTS

*The reliability of a virtual workforce working at digital speeds allows you to offload high-volume, manual tasks and enable you to focus on tasks that require more creative thinking.*

- Robots work 24/7/365 without breaks and at digital speeds.
- Robots complete a process the same way every time, eliminating human error while ensuring compliance, for improved customer satisfaction.
- RPA operations can be scaled up quickly and easily. Users can add, change or expand automation processes as needed without incurring any downtime.
- RPA saves costs by reducing valuable time spent by employees on mundane, repetitive tasks, and decreasing workforce and training costs.
- The highest level of security through a complete separation of resources, so only authorized users can access or edit specific data.
- Track RPA processes through advanced analytics and work flow statistics.

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## BUILD A BETTER EXPERIENCE WITH ENTHINK

RPA is a process, not a quick fix. When done correctly, it can drive business agility and successful workforce transformation through the creation and utilization of virtual workforces. The results of an effective RPA process can produce substantial cost savings, increased productivity, and strategic benefits which enable competitive advantages. Process transparency is the key to a successful RPA implementation.

**Let's talk about how our RPA solution will save time and money while allowing your company to concentrate on value added tasks that require intelligence and creativity.**

Contact Enthink to find out more our RPA solution  
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